

Fig 2-23 HR Comp & Ben Process - Original

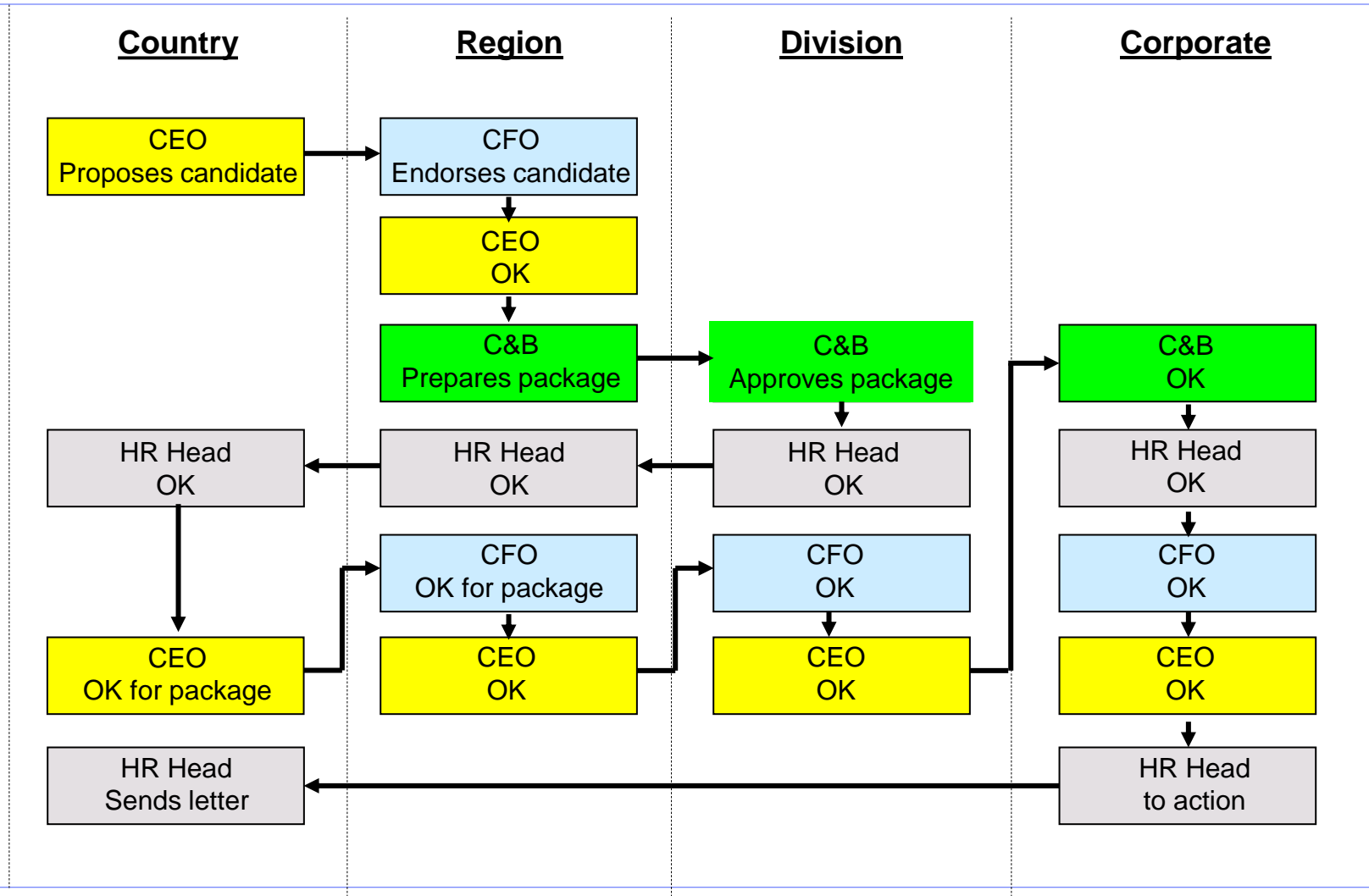


Fig 2-24 HR Comp & Ben Process - Original

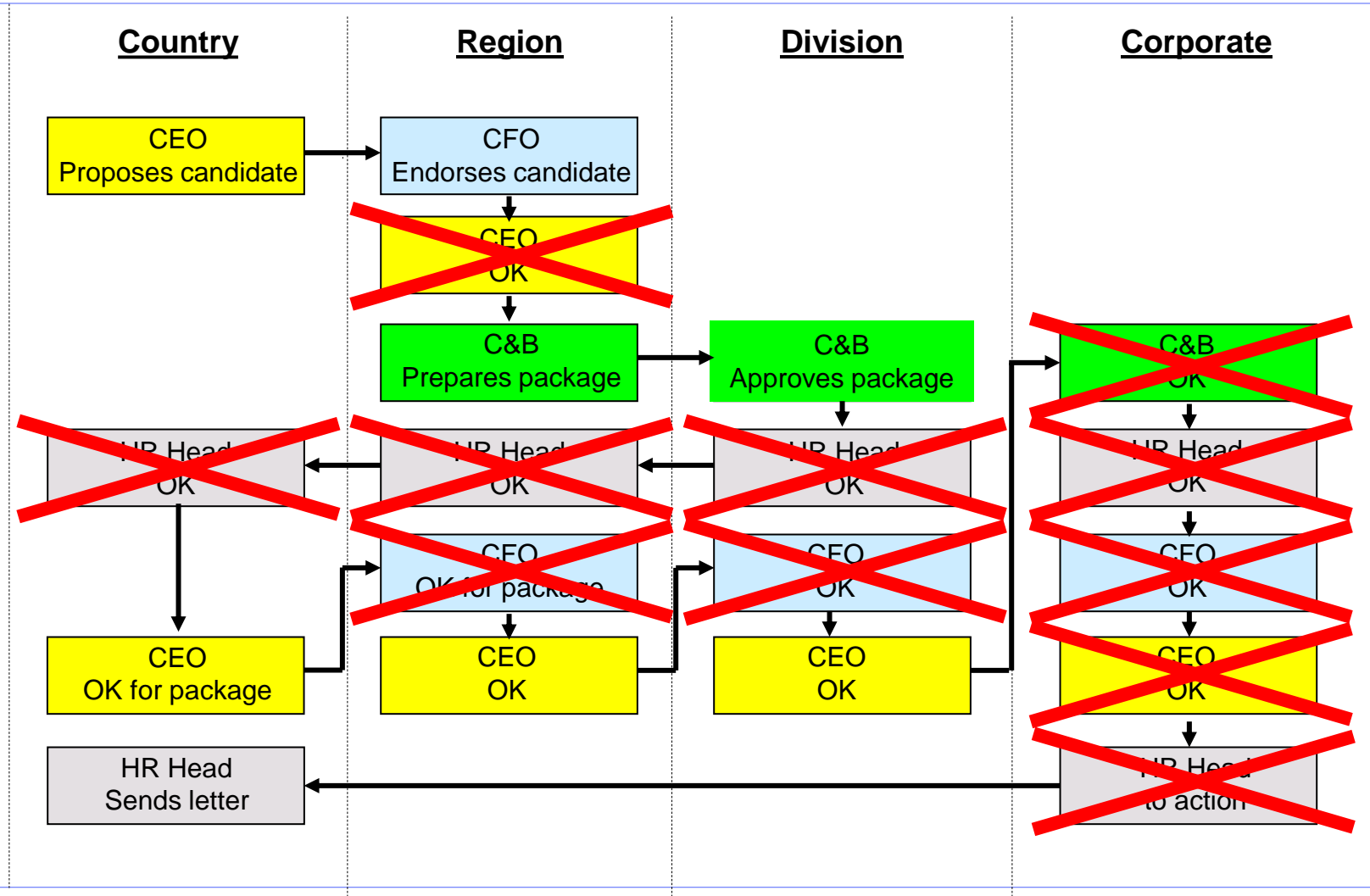


Fig 2-25 HR Comp & Ben Process – ‘Elite’

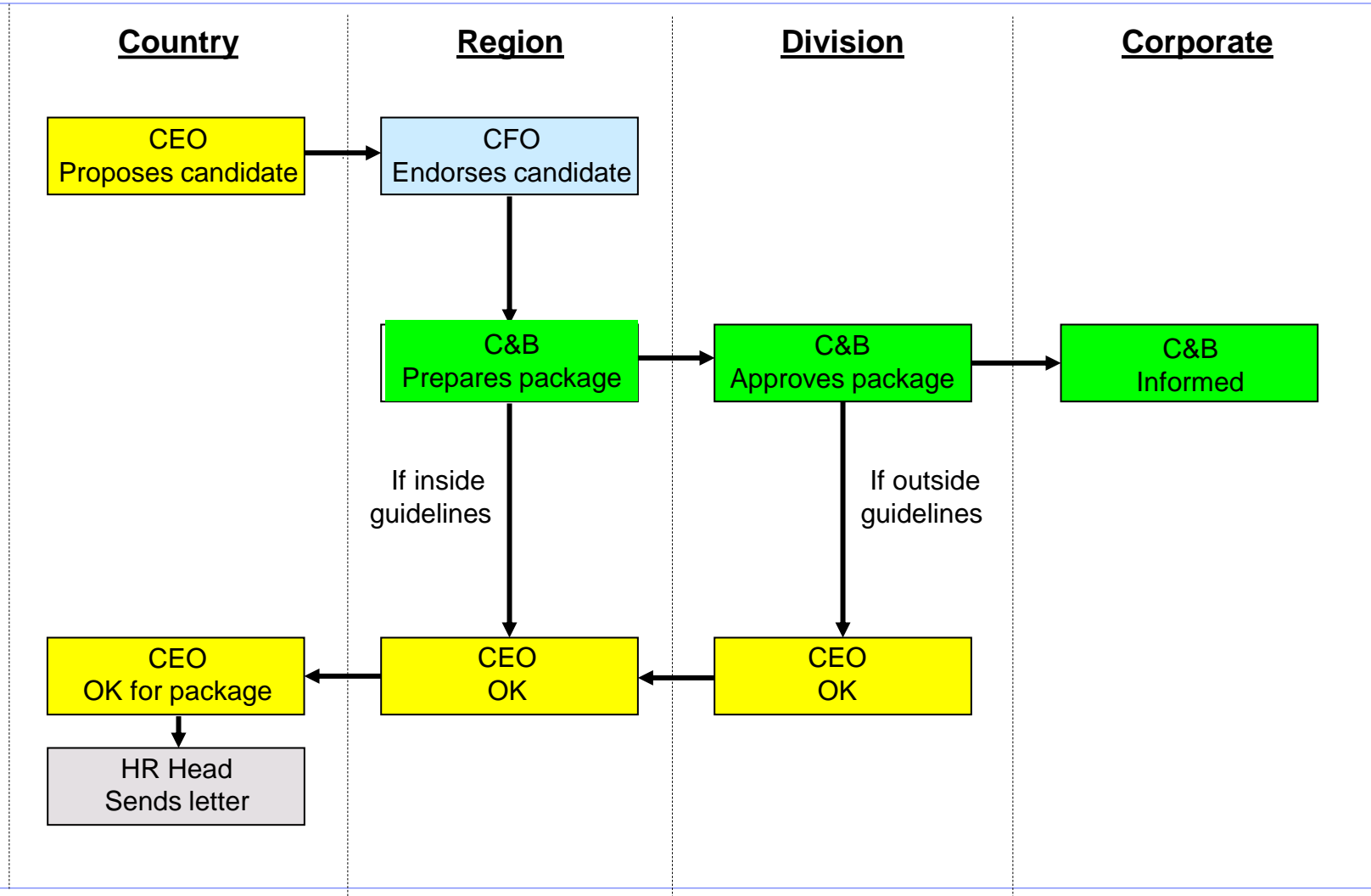


Fig 2-26 Corporate Billing Process – Original

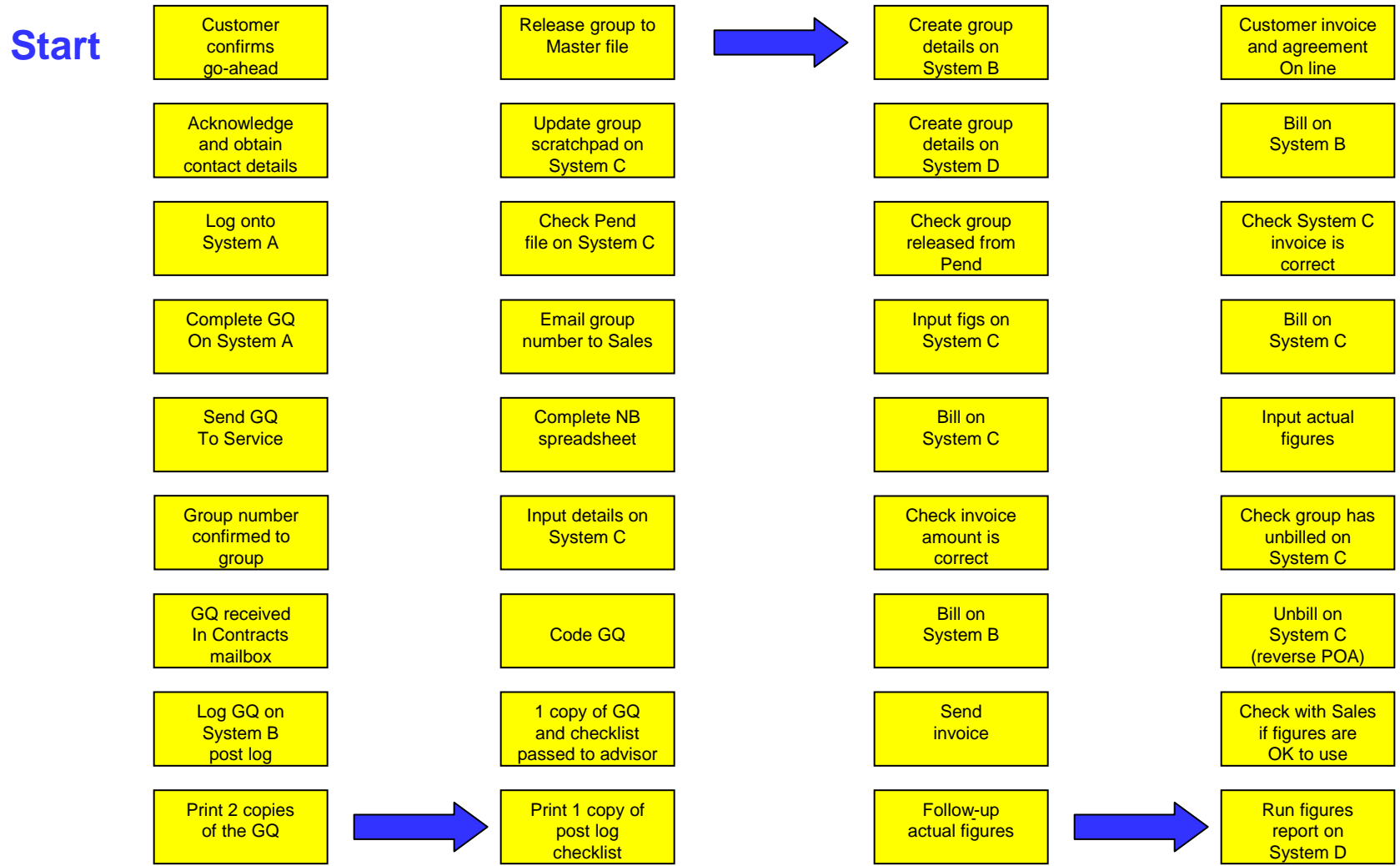


Fig 2-27 Corporate Billing Process – ‘Elite’

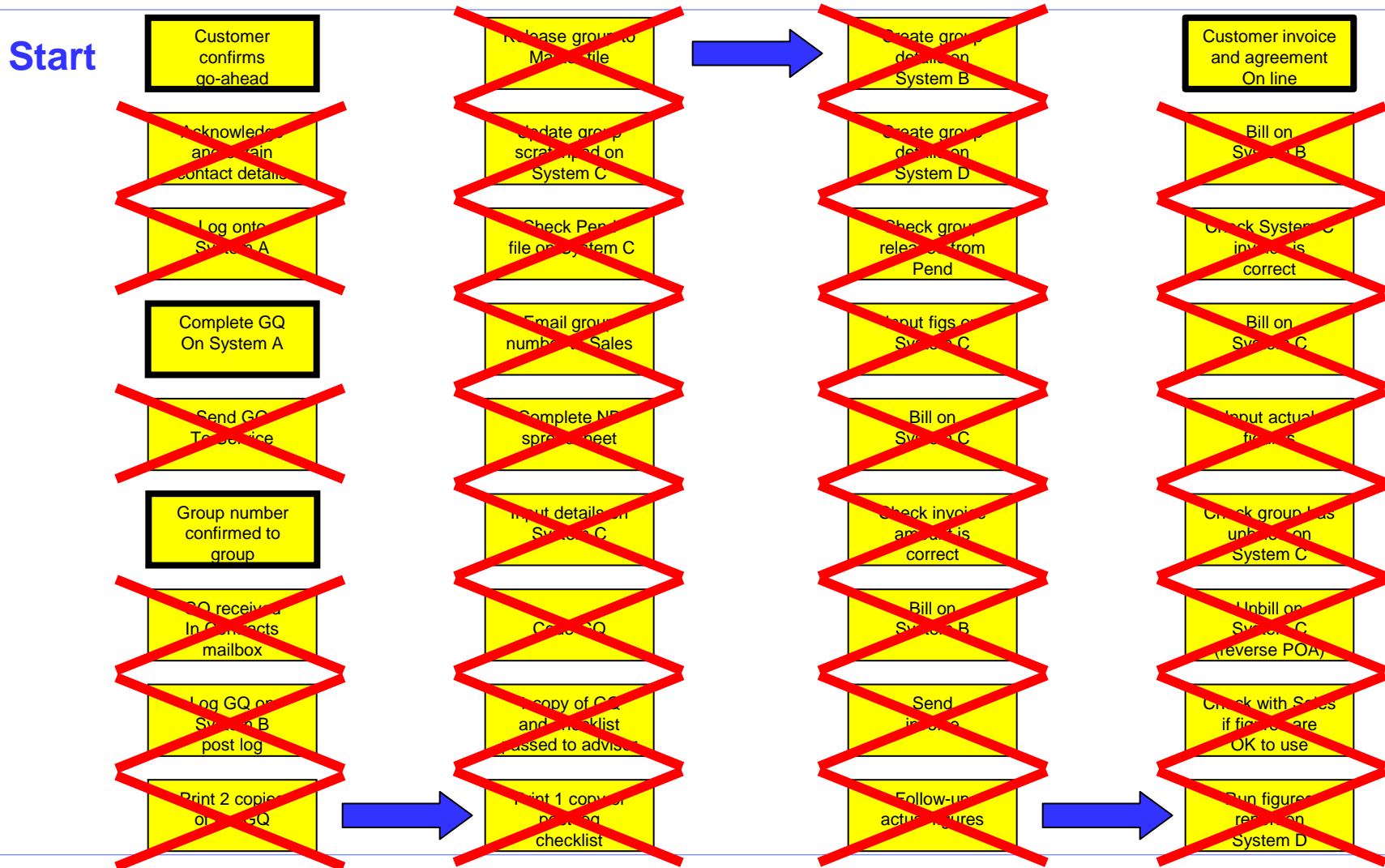
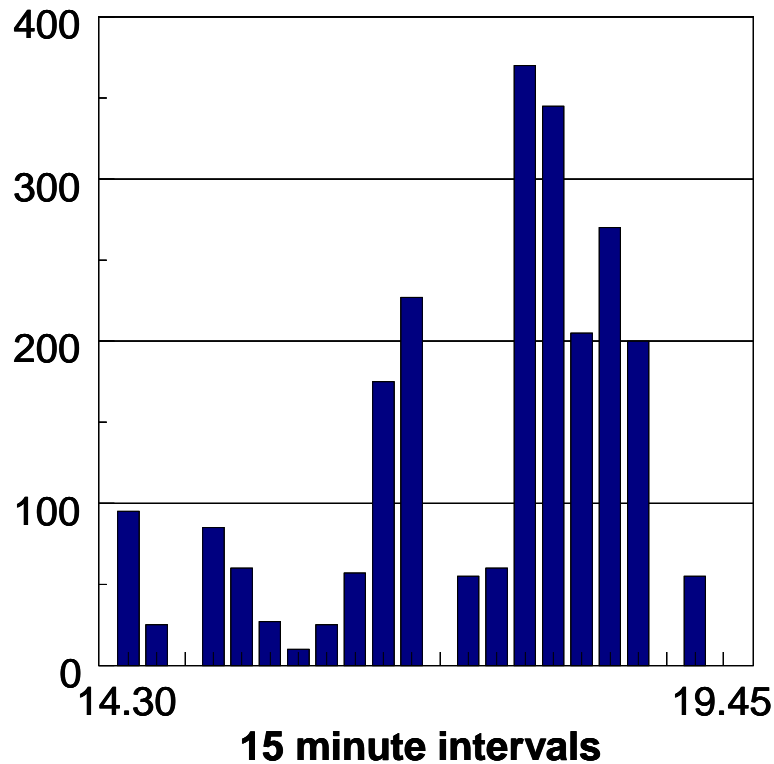


Fig 2-28 Mail Sorting Centre – Arrival Pattern

Before 'Elite'

number of bags



After 'Elite'

number of bags

